

Medco Health Solutions, Inc.  
P.O. Box 2026  
Pine Brook, NJ 07058

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Dear **John Q. Sample:**

We are pleased to provide you with information about your Kentucky Teachers' Retirement System prescription drug benefit program administered by Medco. Medco is America's leading prescription drug benefit program manager, with over 30 years of experience.

**If you have Medicare or will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please see the enclosed important notice for more details.**

Your KTRS plan offers two convenient ways to get your prescriptions:

- Through our award-winning mail-order pharmacy
- From a retail pharmacy that participates in our network

Here's how you can start getting the most from your benefit:

1. Place your new prescription benefit card in your wallet or purse. Your card contains your member ID number, which your pharmacist needs to process your prescriptions.
2. Have your long-term prescriptions sent by mail. You may save time and money on medications you take regularly by ordering them through **Medco By Mail**, our mail-order pharmacy. Just fill out the enclosed order form and return it to us with your prescription in the envelope marked "Medco By Mail Order Center." Or have your doctor call us at 1 888 327-9791.

3. Register for online services. Visit us at **www.medco.com** to register for the convenient, time-saving services our website offers. Registered members can order refills online, get information about their plan, and access health, allergy and wellness information 24 hours a day, 7 days a week.
4. Complete and return the Health, Allergy & Medication Questionnaire. The information on this questionnaire will help us protect you against potentially harmful drug interactions. Please fill out the questionnaire and return it to Medco following the instructions on the questionnaire.
5. Find a participating retail pharmacy by visiting **www.medco.com** or by calling us toll-free at 1 800 551-8060.

Please review the enclosed handbook for more information about your prescription drug benefit program. If you have any questions, please call us toll-free at 1 800 551-8060.

Sincerely,



Barney Gallassio  
Vice President of Member Services  
Medco

**Medco manages your prescription drug benefit program at the request of the Kentucky Teachers' Retirement System.**

